There will be situations where you will need access to medical care outside of the Community Care Health (CCH) Service Area. When you need to locate a provider in the State of California outside of Fresno, Kings or Madera counties, follow the steps outlined below.

**Finding a Provider**

Go to [https://www.anthem.com/ca/find-doctor/?dplid=sso.dpl.providerdirectory.search-criteria](https://www.anthem.com/ca/find-doctor/?dplid=sso.dpl.providerdirectory.search-criteria)

You will be directed to the Main Directory Page

To utilize the Find a Doctor, click on “**Search by Selecting a Plan or Network**”

You have now been directed to the general search page.

You will now need to set the criteria to locate providers in your plan.

**What type of care are you searching for?**

- Select “**Medical**”

**What state do you want to search in?**

- Select “**California**”

Select a Plan/Network

- Select “**Blue Cross PPO (Prudent Buyer) Large Group**”

Click on **Continue**

Now that you have selected the appropriate plan information it is time to Find a Doctor.

This is the **Main Search Screen**
To find a family/general practice physician, follow the steps below:

I’m looking for a:
• Select “Doctor/Medical Professional”

Who specializes in:
• Select “Fam/General Practice, Internal Med”

Located near:
• Type in City

To ensure you find a provider who is available, check on “Accepting New Patients”

Example of result

You can also use the Find a Doctor tool to locate the closest urgent care facility or hospital. If you need help locating a provider, please contact CCH Customer Service at 1 (855) 343-2247.