
LETTER FROM THE CMO

It is natural during the holiday season and the end of the year to take a look back at what we've accomplished, successes, bumps in the road, and what is to come. This past year has had all of that – and more, and I couldn't be prouder of our organization. I am truly excited for the year ahead.

Much of our successes, of course, are directly attributed to you – the incredible team of providers and staff, who not only deliver outstanding care, but are trusted advisors to each and every one of your patients. As such, our members look to you for advice, counsel, encouragement and so much more.

Whether it's new and continuing partnerships with health and wellness companies, including Weight Watchers and Valley Fitness, or improved tools and resources to help your patients find the information they are looking for, we hope "The Check-In" continues to provide important and relevant content that you can pass on to them.

Likewise, it is critically a newsletter for you. In this issue, for example, we detail updates to both the Provider Portal and our online Provider Directory. And we share a number of additional tools and resources to help you better understand and navigate pharmacy coverage, referrals, eligibility and claims, laws-and-regulations – and so much more.

As we enter the new year, CCH will continue to deliver and promote more programs, tools and services for both members and providers alike, including mobile app updates, website enhancements, and new partnerships. Importantly, we will continue to listen to your feedback. For example, hearing that your offices are all too-often inundated with mailings, "The Check-In" is now solely available as an online newsletter. Communications to you, including updates on available tools, individual article and more will be posted on a regular basis so you don't have to wait for a full newsletter.

Once again, let me thank each and every one of you for an incredible year. I am excited about what 2023 holds for your practices and our organization.

Here's hoping you and yours have a wonderful holiday season.



Anand Rajani, M.D.
Chief Medical Officer
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