Finding a Provider

Outside Of California - HealthSmart

Community Care Health (CCH) is pleased to introduce our members to a tool that will assist you in locating providers to meet your health care needs when you are outside the state of California. This guide will provide you with step by step instructions on how to locate a provider.

HealthSmart

HealthSmart Provider Search Tool

To access the **HealthSmart Provider search tool**, go to <u>https://providerlookup.healthsmart.com</u>.

Click on **Find a Provider** button.

A **Disclaimer** popup will appear. Acknowledge the disclaimer by checking the box and click 'Continue'.

For all states with the exception of Alabama, Colorado, Georgia, Idaho, Maryland, Massachusetts, New Hampshire,



Find a Provider

Pennsylvania, South Carolina, Tennessee and Utah select "HealthSmart Preferred".

Fill in the correct information in **Box 2** and **Box 3**, click **FIND** when complete.

New Jersey, New York, North Carolina, Oregon,

Example of Search Results

Choose Your Network Plan

Option to save search to your computer or email it.

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	PROVIDER NAME	ADDRESS	PHONE	SPECIALTY	DISTANCE -	MAP	UAST >>
	EVANS, JOANNAL, DO Practice:	7105 N LA CHOLLA BLVD TUCSON, AZ 85701	520-547-0611	Family Practice	0 miles	Мар	info incorrect?
	SARDAR, ASJAD, MD Practice:	2800 E AJO WAY TUCSON, AZ 85713	520-694-4000	Internal Medicine, Nephrology	1 miles	Map	info incorrect?
	FEWELL, VICTORIA R., MD Practice:	344 W AJO WAY TUCSON, AZ 85713	520-544-0906	Obstetrics and Gynacology	1 miles	Map	info incorrect?
	NEAL, DWID DEAN., MD Practice:	2800 E AJO WAY TUCSON, AZ 85713		Internal Medicine, Surgery - General Surgery	1 miles	Map	into incorrect?
	SCHNEIDER, AMY J., MD Practice:	344 W AJO WAY TUCSON, AZ 85713	520-219-5779	Internal Medicine, Obstetrics and Gynecology	1 miles	Мар	info incorrect?
MY PERSONAL DIRECTORY Create a POF file of all providers found in this assoch and so of the file to your service the sound so of the your persons Seed POF to my email Seed POF to my computer Lace Lace Lace Lace Lace Lace Lace Lace	LEEDS, CAREY ANN., MD Practice:	2800 E AJO WAY TUCSON, AZ 85713	520-807-1333	Obstetrics and Gynecology	1 miles	Map	into incorrect?
	HARRIS, JOHN QUENTIN, DO Practos:	3535 S 12TH AVE TUCSON, AZ 85713	520-622-6364	Family Practice	1 miles	Мар	info incorrect?
	ROWN, RANDALLALAN. D ractice:	2800 E AJO WAY TUCSON, AZ 85713	620-694-8888	Hospitalist, Internal Medicine	1 miles	Мар	info incorrect?
	CHAUDHARY, SACHIN, MD Practice:	2800 E AJO WAY TUCSON, AZ 85713	520-626-6887	Hospitaliat, Internal Medicine	1 miles	Map	info incorrect?
	LASSAR, TOMALBERT, MD Practice:	2800 E AJO WAY TUCSON, AZ 85713	520-694-8688	Cardiology, Internal Medicine	1 miles	Map	info incomect?



Provider Lookup

HealthSmart

For Alabama, Colorado, Georgia, Idaho, Maryland, Massachusetts, 0 New Hampshire, New Jersey, New York, North Carolina, Oregon, Pennsylvania, South Carolina, Tennessee and Utah, go to https://providerlookup.healthsmart.com.

- 1. When selecting the Network, scroll down and select "My **Network is Not Listed.**" You will automatically be taken to the 'HealthSmart Network Affiliated Partners' page.
- 2. Select 'PHCS (part of MultiPlan)'.
- 3. At the top of the screen, click on "Find a Provider".

2 HealthSmart ------HealthSmart Network Affilia HealthSmart Network Affiliate Partners If your plan's net



Click on "Select Network." A popup with network options will appear. Choose "PHCS" from the list.



After selecting PHCS, popup #2 will appear: Do you see any of these statements on your benefits ID card?

Bypass it by selecting "I don't see any of these statements."



Popup #3 may appear: Where is the logo on your ID card?

Answer the question and be directed to the provider search page where you can search by name, specialty, facility type, NPI # or license #.



Provider Search Page

Fill in the correct information in the search boxes, click the \mathbf{Q} icon when complete.

		🔰 MultiPlan.	
			Change Language English +
Prefilled	5	Find a doctor or —	facility
ire available f needed		PHCS	PHCS Network for out of area/extended PPO access
inceaca.		Change Network	Search by rame, specially, facility type Near City/County Q
		Remember my network	If you are searching for a national lab, download the PDE for information on how to find current
PHCS			
	Select one or enter 4 or m	y type Near Oty/County	
Change Network	characters for more option	rs . connicad	
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	Laboratory		
For language assistance, please call 866-9	Physical Therapy		
and hold for a representative. For TTY/TD	Popular Specialty Names		
presse can <u>avary18-/447</u> .	Family Practice		
	Internal Medicine		
Report an ADA barrier	Obstetrics and Gynecology	y	
	Pediatrics	· · · · · · · · · · · · · · · · · · ·	

Example of Search Results

	Find a doctor or fa —	acility			
	PHCS	You have access through our network to participating individual practitioners only.			
	Change Network	Internal Medicine	Near Atlanta, Gr	۹	
	Directory information last updated earlier today. 494 results for "internal Medicine" near 3034	🖶 frinker, friendly 🖉 E	Sort mail Results by	Distance (approx.	
	Refine Results Apply Filters Reset Filters	Bradley, Genamon D, M.D. Internal Medicine*, Pediatrics*	2626 Rainbow Way SE Atlanta, GA 30334 604-241-7162 View all Locations	0.03 Niles	
— !!!	- Location	Antzeolatos, Eleni, M.D. Internal Medicine®, Neurology®	80 Jesse Hill in Dr SE Atlanta, GA 30303 804-616-9355 View all Locations	0.37 Niles	
Filtered search for more accurate list.	- New Patient Status	Messed, Christopher S. M.D. Internal Medicine	80 Jesse Hill Jr Dr SE Atlanta, GA 30303 636-616-4307 View all Locations	0.37 Niles	
	O Accepts New Patients (483)	Hilbouse, Christopher, H.D. Internal Medicine	80 Jesse Hill Jr Dr SE Atlanta, GA 30303 404-727-4145	0.37 Miles	
	- Gender		View all Locations		
	All O Female (248) OMale (246)	Uberol, Ganerah Singh, M.D. Internal Medicine	80 Jesse Hill Jr Dr SE Atlanta, GA 30303 404-616-1000	0.37 Miles	

