




The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE:** Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, [www.communitycarehealth.org](http://www.communitycarehealth.org) or by calling 1-559-724-4995. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms, see the Glossary. You can view the Glossary at [www.healthcare.gov/sbc-glossary/](http://www.healthcare.gov/sbc-glossary/) or call 1-559-724-4995 to request a copy.

| Important Questions   | Answers  | Why This Matters:   |
|---|--|---|
| What is the overall <a href="#">deductible</a> ?                                | \$0  | Generally, you must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a> , each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a> .  |
| Are there services covered before you meet your <a href="#">deductible</a> ?    | Not Applicable.  | This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount, but a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> without <a href="#">cost-sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .   |
| Are there other <a href="#">deductibles</a> for specific services?              | No.  | You don't have to meet <a href="#">deductibles</a> for a specific service.  |
| What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ? | \$2,500 Individual / \$5,000 Family  | The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.   |
| What is not included in the <a href="#">out-of-pocket limit</a> ?               | <a href="#">Copayment</a> for certain services, <a href="#">premiums</a> , <a href="#">balancing-billing</a> charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .   |
| Will you pay less if you use a <a href="#">network provider</a> ?               | Yes. See <a href="http://www.communitycarehealth.org">www.communitycarehealth.org</a> or call 1-559-724-4995 for a list of <a href="#">network providers</a> . | This <a href="#">plan</a> uses a provider <a href="#">network</a> . You will pay less if you use a <a href="#">provider</a> in the <a href="#">plan's network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware, your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services. |
| Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?    | No.  | You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .  |

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

| Common Medical Event   | Services You May Need                                  | What You Will Pay   |  | Limitations, Exceptions, & Other Important Information  |
|--|--|---|--|---|
|  |  | Network Provider<br>(You will pay the least)  | Out-of-Network Provider<br>(You will pay the most) |   |
| If you visit a health care <a href="#">provider's</a> office or clinic   | Primary care visit to treat an injury or illness       | \$15 / visit, <a href="#">deductible</a> does not apply   | Not covered  | None  |
|  | <a href="#">Specialist</a> visit                       | \$30 / visit, <a href="#">deductible</a> does not apply   | Not covered  | <a href="#">Referral</a> is not required. This <a href="#">plan</a> will pay some or all of the costs to see a <a href="#">specialist</a> for covered services. Preauthorization may be required for some procedures and services provided by specialists, but is not required for the specialist visit itself. |
|  | <a href="#">Preventive care/screening/immunization</a> | No Charge, <a href="#">deductible</a> does not apply  | Not covered  | You may have to pay for services that aren't <a href="#">preventive</a> . Ask your <a href="#">provider</a> if the services needed are <a href="#">preventive</a> . Then check what your <a href="#">plan</a> will pay for.   |
| If you have a test   | <a href="#">Diagnostic test</a> (x-ray, blood work)    | X-ray: \$40 / encounter, <a href="#">deductible</a> does not apply<br>Lab test: \$20 / encounter, <a href="#">deductible</a> does not apply | Not covered  | None  |
|  | Imaging (CT/PET scans, MRIs)                           | \$150 / procedure, <a href="#">deductible</a> does not apply  | Not covered  | None  |
| If you need drugs to treat your illness or condition<br>More information about <a href="#">prescription drug coverage</a> is available at <a href="http://www.communitycarehealth.org">www.communitycarehealth.org</a> | Generic drugs  | Retail: \$5 / <a href="#">prescription</a><br>Mail order: \$10 / <a href="#">prescription</a> , <a href="#">deductible</a> does not apply   | Not covered  | Up to a 30-day supply (retail <a href="#">prescription</a> ); 90-day supply (mail order <a href="#">prescription</a> ). Subject to <a href="#">formulary</a> guidelines.  |
|  | Preferred brand drugs                                  | Retail: \$15 / <a href="#">prescription</a><br>Mail order: \$30 / <a href="#">prescription</a> , <a href="#">deductible</a> does not apply  | Not covered  | Up to a 30-day supply (retail <a href="#">prescription</a> ); 90-day supply (mail order <a href="#">prescription</a> ). Subject to <a href="#">formulary</a> guidelines.  |
|  | Non-preferred brand drugs                              | Retail: \$25 / <a href="#">prescription</a><br>Mail order: \$50 / <a href="#">prescription</a> , <a href="#">deductible</a> does not apply  | Not covered  | Up to a 30-day supply (retail <a href="#">prescription</a> ); 90-day supply (mail order <a href="#">prescription</a> ). Subject to <a href="#">formulary</a> guidelines.  |

| Common Medical Event  | Services You May Need                            | What You Will Pay  |  | Limitations, Exceptions, & Other Important Information  |
|---|--|--|--|---|
|   |  | Network Provider<br>(You will pay the least)   | Out-of-Network Provider<br>(You will pay the most)       |   |
|   | <a href="#">Specialty drugs</a>                  | 20% <a href="#">coinsurance</a> , up to \$250 per <a href="#">prescription</a> , <a href="#">deductible</a> does not apply   | Not covered  | Up to a 30-day supply (retail <a href="#">prescription</a> ). Subject to <a href="#">formulary</a> guidelines.            |
| If you have outpatient surgery  | Facility fee (e.g., ambulatory surgery center)   | \$250 / procedure, <a href="#">deductible</a> does not apply   | Not covered  | <a href="#">Preauthorization</a> is required.   |
|   | Physician/surgeon fees                           | No Charge, <a href="#">deductible</a> does not apply   | Not covered  | None  |
| If you need immediate medical attention                                   | <a href="#">Emergency room care</a>              | \$250 / visit, <a href="#">deductible</a> does not apply   | \$250 / visit, <a href="#">deductible</a> does not apply | <a href="#">Copayment</a> waived if admitted to hospital as inpatient.  |
|   | <a href="#">Emergency medical transportation</a> | \$150 / trip, <a href="#">deductible</a> does not apply  | \$150 / trip, <a href="#">deductible</a> does not apply  | None  |
|   | <a href="#">Urgent care</a>                      | \$15 / visit, <a href="#">deductible</a> does not apply  | \$15 / visit, <a href="#">deductible</a> does not apply  | Non- <a href="#">Plan Providers</a> covered when temporarily outside the service area.                                    |
| If you have a hospital stay   | Facility fee (e.g., hospital room)               | \$250 / admission, <a href="#">deductible</a> does not apply   | Not covered  | <a href="#">Preauthorization</a> is required.   |
|   | Physician/surgeon fees                           | No Charge, <a href="#">deductible</a> does not apply   | Not covered  | None  |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services                              | \$15 / individual visit; <a href="#">deductible</a> does not apply<br>\$15 / individual visit for other outpatient services visit, <a href="#">deductible</a> does not apply | Not covered  | <b><u>Mental / Behavioral Health/ Substance Abuse</u></b><br>\$7 / group visit, <a href="#">deductible</a> does not apply |
|   | Inpatient services                               | \$250 / admission, <a href="#">deductible</a> does not apply   | Not covered  | None  |

| Common Medical Event   | Services You May Need                     | What You Will Pay   |  | Limitations, Exceptions, & Other Important Information  |
|--|---|---|--|---|
|  |   | Network Provider<br>(You will pay the least)                                | Out-of-Network Provider<br>(You will pay the most) |   |
| If you are pregnant  | Office visits                             | No Charge, <a href="#">deductible</a> does not apply                        | Not covered  | Depending on the type of services, a <a href="#">copayment</a> , <a href="#">coinsurance</a> , or <a href="#">deductible</a> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). |
|  | Childbirth/delivery professional services | No Charge, <a href="#">deductible</a> does not apply                        | Not covered  | None  |
|  | Childbirth/delivery facility services     | \$250 / admission, <a href="#">deductible</a> does not apply                | Not covered  | None  |
| If you need help recovering or have other special health needs | <a href="#">Home health care</a>          | No Charge, <a href="#">deductible</a> does not apply                        | Not covered  | Up to 2 hours / visit, up to 3 visits per day / up to 100 visits per benefit year.  |
|  | <a href="#">Rehabilitation services</a>   | Outpatient: \$15 / visit, <a href="#">deductible</a> does not apply         | Not covered  | None  |
|  | <a href="#">Habilitation services</a>     | Outpatient: \$15 / visit, <a href="#">deductible</a> does not apply         | Not covered  | None  |
|  | <a href="#">Skilled nursing care</a>      | \$250 / admission, <a href="#">deductible</a> does not apply                | Not covered  | Up to 100 days limit / benefit period   |
|  | <a href="#">Durable medical equipment</a> | 10% <a href="#">coinsurance</a> , <a href="#">deductible</a> does not apply | Not covered  | <a href="#">Preauthorization</a> is required.   |
|  | <a href="#">Hospice services</a>          | No Charge, <a href="#">deductible</a> does not apply                        | Not covered  | <a href="#">Preauthorization</a> is required.   |
| If your child needs dental or eye care                         | Children's eye exam                       | No Charge, <a href="#">deductible</a> does not apply                        | Not covered  | Coverage limited to one exam/year.  |
|  | Children's glasses                        | No Charge, <a href="#">deductible</a> does not apply                        | Not covered  | Limited to one pair of glasses / year from select frames and lenses.  |
|  | Children's dental check-up                | No Charge, <a href="#">deductible</a> does not apply                        | Not covered  | Limited to two check-ups / year.  |

## Excluded Services & Other Covered Services:

| Services Your <a href="#">Plan</a> Generally Does NOT Cover (Check your policy or <a href="#">plan</a> document for more information and a list of any other <a href="#">excluded services</a> .) |   |  |
|---|---|--|
| <ul style="list-style-type: none"><li>• Cosmetic Surgery</li><li>• Dental Care (Adults)</li><li>• Hearing Aids</li></ul>  | <ul style="list-style-type: none"><li>• Long Term Care</li><li>• Non-emergency care when traveling outside the U.S.</li></ul> | <ul style="list-style-type: none"><li>• Private Duty Nursing</li><li>• Routine eye care (Adult)</li><li>• Routine Foot Care</li><li>• Weight Loss Programs</li></ul> |

| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <a href="#">plan</a> document.) |   |   |
|--|---|---|
| <ul style="list-style-type: none"><li>• Abortion</li><li>• Chiropractic Care</li></ul>   | <ul style="list-style-type: none"><li>• Acupuncture</li><li>• Infertility Treatment</li></ul> | <ul style="list-style-type: none"><li>• Bariatric Surgery</li></ul> |

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa](http://www.dol.gov/ebsa), or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov). Other coverage options may be available to you, too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact:

|  |   |
|--|---|
| Community Care Health Plan   | 1-559-724-4995 or <a href="http://www.communitycarehealth.org">www.communitycarehealth.org</a>            |
| Department of Labor's Employee Benefits Security Administration                              | 1-866-444-EBSA (3273) or <a href="http://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a> |
| Department of Health & Human Services, Center for Consumer Information & Insurance Oversight | 1-877-267-2323 X61565 or <a href="http://www.cciio.cms.gov">www.cciio.cms.gov</a>                         |
| California Department of Insurance   | 1-850-927-HELP (4357) or <a href="http://www.insurance.ca.gov">www.insurance.ca.gov</a>                   |
| California Department of Managed Health Care   | 1-888-466-2219 or <a href="http://www.healthhelp.ca.gov/">www.healthhelp.ca.gov/</a>                      |

## Does this plan provide Minimum Essential Coverage? Yes.

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

## Does this plan meet the Minimum Value Standards? Yes.

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

### Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 1-559-724-4995.

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-559-724-4995.

[Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-559-724-4995.

[Navajo (Dine): Dinekehgo shika at'ohwol ninisingo, kwijigo holne' 1-559-724-4995.

*To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.*

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## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

### Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

|   |       |
|---|-------|
| ■ The <a href="#">plan's</a> overall <a href="#">deductible</a> | \$0   |
| ■ <a href="#">Specialist copayment</a>                          | \$30  |
| ■ Hospital (facility) <a href="#">copayment</a>                 | \$250 |
| ■ Other (blood work) <a href="#">copayment</a>                  | \$20  |

This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
[Diagnostic tests](#) (*ultrasounds and blood work*)  
[Specialist](#) visit (*anesthesia*)

|                           |                 |
|---------------------------|-----------------|
| <b>Total Example Cost</b> | <b>\$12,700</b> |
|---------------------------|-----------------|

In this example, Peg would pay:

| Cost Sharing                      |              |
|-----------------------------------|--------------|
| <a href="#">Deductibles</a>       | \$0          |
| <a href="#">Copayments</a>        | \$700        |
| <a href="#">Coinsurance</a>       | \$0          |
| What isn't covered                |              |
| Limits or exclusions              | \$60         |
| <b>The total Peg would pay is</b> | <b>\$760</b> |

### Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

|   |       |
|---|-------|
| ■ The <a href="#">plan's</a> overall <a href="#">deductible</a> | \$0   |
| ■ <a href="#">Specialist copayment</a>                          | \$30  |
| ■ Hospital (facility) <a href="#">copayment</a>                 | \$250 |
| ■ Other (blood work) <a href="#">copayment</a>                  | \$20  |

This EXAMPLE event includes services like:

[Primary care physician](#) office visits (*including disease education*)  
[Diagnostic tests](#) (*blood work*)  
[Prescription drugs](#)  
[Durable medical equipment](#) (*glucose meter*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$5,600</b> |
|---------------------------|----------------|

In this example, Joe would pay:

| Cost Sharing                      |              |
|-----------------------------------|--------------|
| <a href="#">Deductibles</a>       | \$0          |
| <a href="#">Copayments</a>        | \$600        |
| <a href="#">Coinsurance</a>       | \$80         |
| What isn't covered                |              |
| Limits or exclusions              | \$20         |
| <b>The total Joe would pay is</b> | <b>\$700</b> |

### Mia's Simple Fracture

(in-network emergency room visit and follow up care)

|   |       |
|---|-------|
| ■ The <a href="#">plan's</a> overall <a href="#">deductible</a> | \$0   |
| ■ <a href="#">Specialist copayment</a>                          | \$30  |
| ■ Hospital (facility) <a href="#">copayment</a>                 | \$250 |
| ■ Other (x-ray) <a href="#">copayment</a>                       | \$20  |

This EXAMPLE event includes services like:

[Emergency room care](#) (*including medical supplies*)  
[Diagnostic test](#) (*x-ray*)  
[Durable medical equipment](#) (*crutches*)  
[Rehabilitation services](#) (*physical therapy*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$2,800</b> |
|---------------------------|----------------|

In this example, Mia would pay:

| Cost Sharing                      |              |
|-----------------------------------|--------------|
| <a href="#">Deductibles</a>       | \$0          |
| <a href="#">Copayments</a>        | \$800        |
| <a href="#">Coinsurance</a>       | \$20         |
| What isn't covered                |              |
| Limits or exclusions              | \$0          |
| <b>The total Mia would pay is</b> | <b>\$820</b> |

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.